

ATOM Product Release Notes

2023 General Release 1, July 2023

Includes all changes since Atom version 2022.4.1.0

RELEASE DEPENDENCIES

- Requires NexGen Version 2023.1.0.1
- Release includes Atom API Version 2023.1.0.1, Atom for Android 2023.1.0.1 & Atom for iOS 2023.1.0

NEW FEATURES & ENHANCEMENTS

Receivers on ATOM – FCC is pleased to announce that our Atom app now supports the receipt of all POs and includes support for new and used serialized parts.

SOFTWARE ISSUES & MINOR ENHANCEMENTS IN THIS RELEASE

Atom (Android)

PRODUCT FEATURE RETIREMENT NOTICE: FCC will end support for the **Atom Android APK file updates** in June 2024. This has been available on the Google Play Store since June 2021. With the availability of Atom Android on the Google Play store, we will stop including the Atom .APK file in release updates. System Administrators should make plans to update your Atom user devices via the Google Play Store prior to June 2024. Please contact FCC support if you have any questions. Also see the Google Play Store Admin User Guide link in the Documentation & Training section at the bottom of this document.

- **Contact Screen - Address Same as Customer** - Moved "Address Same as Customer" checkbox to be between "Work Fax" and "Address" fields in Customer and Customer Jobsite screens. (Bug Case #20435)
- **Atom 0.00 for Hours/Miles Values** - Corrected the Hours and Miles fields in E-Tickets to display null/blank value before entering any value in Unit Hrs/Up, Unit Hrs/Lo, and Unit Mi/KM fields. (Bug Case #24744)
- **Add support for secondary employee tickets for Trucking and Load Tickets** - Added support for secondary employee tickets for Trucking and Load Tickets in my Card View. Push notifications will be received by secondary employee while generating and canceling E-tickets. (Enhancement Case #27186)
- **Remove Completed tickets for secondary employee** - Corrected an issue of the secondary employees Job LEMs not being removed while using the Remove Completed Tickets option. (Bug Case #24224)
- **Error thrown when users log off** - Corrected Error in Android 13 when user logs off. (Bug Case #27759)

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- **My Work Orders Lookup Date Range** - Enhanced User logging into Atom to display Work Order lookup based on users last changed dates from prior session, instead of defaulting the date range to today's date. (Enhancement Case #19949)
- **My Work Order - Activities Tab** - Changes have been made to the API so appropriate messages will display during a save action if activity has been deleted in NexGen. (Bug Case #19071)
- **Add Report-to field to the Job Quote screen** - Changed the Job Quote screen, to display the "Report To" field across user base. (Enhancement Case #27495)
- **Error when saving a work order** - Implemented a user message to notify users when their session is being impacted with slow performance. (Enhancement Case #28033)
- **Optimize the Image/Blob Size for Signatures in Job Tickets table** - Optimized the capture of signatures and their storage to improve system performance. (Enhancement Case #27928)
- **Add Job Time & Ending Time to the Job Quote screen** - Added Job Time & Ending Time to the Job Quote screen. (Enhancement Case #27503)
- **Add PO No to the Job Quote screen** - Added 'PO No' field to the Job Quote screen. (Enhancement Case #27505)
- **Remove job reference to the Telematics entries when the unit itself is removed from the job** - Added logic to remove the Job reference to the telematics entries when the unit is removed from the Job. (Enhancement Case #28494)
- **PM Report- Unit Activities not Showing on the Report** - Corrected an issue where Activities with Days, Weeks & Months were not showing up on Preventive Maintenance report. (Bug Case #25593)
- **Job Screen/Ticket Issue - Invalid Ticket ID Error** - Corrected the API to trim the blank spaces in the Job Code field in the job tickets table. (Bug Case #27703)
- **Remove reference and logic to Unit in Set System Defaults, Unit/WO tab, Require Activity on WO/Unit** - When "Require Activity on WO" is checked, added a validation for activity in My Labor, My WO, WO and Labor screens when a Work Order is assigned. (Enhancement Case #27520)
- **Add Customer Terms to Modular E-Tickets** - Added customer Billing Terms to the customer information section on Modular e-tickets main tab and checklist tab. (Enhancement Case #28380)
- **Display labor entries that are added directly to Enter > Labor in Personal Labor Audit screen** - Corrected the issue by removing footer text from Personal Labor Audit screen. (Enhancement Case #26881)
- **Copy Job Quote Fails** - Corrected an issue with the copy job quote function. If quote has an estimate with 0 quantity, copy function fails. This is fixed in the Google Play Store version 2022.4.1.4. (Bug Case #27812)

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Atom (iOS)

- **Atom 0.00 for Hours/Miles Values** - Corrected the Hours and Miles fields in E-Tickets to display null/blank value before entering any value in Unit Hrs/Up, Unit Hrs/Lo, and Unit Mi/KM fields. (Bug Case #27250)
- **Adjust logic of labor entries in Personal Labor Audit report** - Removed Miscellaneous pay types from the labor calculations for Personal Labor Audit report. (Enhancement Case #27462)
- **Display labor entries that are added directly to Enter > Labor** in Personal Labor Audit screen - Corrected an issue in Personal Labor Audit screen to display labor entries that are added directly to Enter-Labor. (Enhancement Case #27463)
- **Employee Name & Craft Code Randomly Missing on My Labor Screens** - Added a prompt on My Labor screens when no Employee is assigned to this login. (Enhancement Case #27900)
- **Add support for secondary employee tickets for Trucking and Load Tickets** - Added support for secondary employee tickets for Trucking and Load Tickets in my Card View. Push notifications will now be received by the secondary employee while generating and canceling E-tickets. (Enhancement Case #27187)
- **Add Report-to field to the Job Quote screen** - Changed the Job Quote screen, to display the "Report To" field across user base. (Enhancement Case #27496)
- **My Work Orders lookup date range** - Enhanced User logging into Atom to display Work Order lookup based on users last changed dates from prior session, instead of defaulting the date range to today's date. (Enhancement Case #27899)
- **Address Cannot Be Blank Bug** - Corrected the issue on the Job or Quote Screen where contact address is not populating when "Address Same as Customer" checkbox is selected. (Bug Case #27986)
- **Optimize the Image/Blob Size for Signatures in Job Tickets table** - Optimized the capture of signatures and their storage to improve system performance. (Enhancement Case #28191)
- **Add Job Time & Ending Time to the Job Quote screen** - Added Job Time & Ending Time to the Job Quote screen. (Enhancement Case #27504)
- **Add PO No to the Job Quote screen** - Added 'PO No' field to the Job Quote screen. (Enhancement Case #27506)
- **E-ticket Date Format inconsistencies** - Corrected the date format on the card view to display the device date format. (Bug Case #28397)
- **Remove job reference to the Telematics entries when the unit itself is removed from the job** - Added logic to remove the Job reference to the telematics entries when the unit is removed from the Job. (Bug Case #28495)

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- **Remove reference and logic to Unit in Set System Defaults, Unit/WO tab, Require Activity on WO/Unit** - When "Require Activity on WO" is checked, added a validation for activity in My Labor, My WO, WO and Labor screens when a Work Order is assigned. (Bug Case #27521)
- **Missing Class code in Pre-Processor Screen** - Corrected the issue of missing Class Code on a payroll entry that was added from Atom e-tickets in cases where a ticket is accessed in offline mode. (Bug Case #28038)
- **My Work Orders Action Lists Not Saving** - Corrected an issue of Action Lists not saving for My Work Orders, Activities. (Bug Case #28696)
- **Add Customer Terms to Modular E-Tickets** - Added customer Billing Terms to the customer information section on Modular e-tickets main tab and checklist tab. (Enhancement Case #29005)
- **Prompt for Update and Auto Update not working** - Fixed auto update prompt for app store version 2022.4.23. (Bug Case #29455)
- **Display labor entries that are added directly to Enter > Labor in Personal Labor Audit screen** - Corrected the issue by removing the footer text. (Bug Case #29340)
- **Atom login fails – returns to home screen** – Added error handling for issue where Apple App Store is not returning app version data. (Enhancement Case #multiple)

System Administrator Notes

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System Default Changes

- None for Atom this release

Documentation & Training

- [Atom Modular E-Ticket Guide V3.0](#)
- [Google Play Store Admin User Guide](#)

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Previous Release Documents

2022 Q4 General Release [2022.4.1.0](#)

2022 Q2 General Release [2022.2.0.0](#)

2021 Q4 General Release [2021.4.0.0](#)